

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## Appendix – ESG Reporting Guide Index

No.	Description of Indicators	Page
A1 Emissions	<p>General Disclosure</p> <p>Information on:</p> <p>(a) the policies; and</p> <p>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</p> <p>relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.</p> <p><i>Note: Air emissions include NOx, SOx, and other pollutants regulated under national laws and regulations.</i></p> <p><i>Greenhouse gases include carbon dioxide, methane, nitrous oxide, hydrofluorocarbons, perfluorocarbons and sulphur hexafluoride.</i></p> <p><i>Hazardous wastes are those defined by national regulations.</i></p>	105-108
A1 Emissions	A1.1 The types of emissions and respective emissions data.	120
A1 Emissions	A1.2 Greenhouse gas emissions in total (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	120
A1 Emissions	A1.3 Total hazardous waste produced (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	120
A1 Emissions	A1.4 Total non-hazardous waste produced (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	120
A1 Emissions	A1.5 Description of measures to mitigate emissions and results achieved.	105-108
A1 Emissions	A1.6 Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.	105-108
A2 Use of Resources	<p>General Disclosure</p> <p>Policies on the efficient use of resources, including energy, water and other raw materials</p> <p><i>Note: Resources may be used in production, in storage, transportation, in buildings, electronic equipment, etc.</i></p>	105-107
A2 Use of Resources	A2.1 Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	120

<b>No.</b>	<b>Description of Indicators</b>	<b>Page</b>
A2 Use of Resources	A2.2 Water consumption in total and intensity (e.g. per unit of production volume, per facility).	120
A2 Use of Resources	A2.3 Description of energy use efficiency initiatives and results achieved.	106
A2 Use of Resources	A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	107-108
A2 Use of Resources	A2.5 Total packaging material used for finished products (in tons) and, if applicable, with reference to per unit produced.	Not Applicable <sup>1</sup>
A3 The Environment and Natural Resources	General Disclosure Policies on minimising the issuer's significant impact on the environment and natural resources.	108
A3 The Environment and Natural Resources	A3.1 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	108
B1 Employment	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	102, 105, 118-119
B1 Employment	B1.1 Total workforce by gender, employment type, age group and geographical region.	113, 122
B1 Employment	B1.2 Employee turnover rate by gender, age group and geographical region.	122

No.	Description of Indicators	Page
B2 Health and Safety	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	104
B2 Health and Safety	B2.1 Number and rate of work-related fatalities.	123
B2 Health and Safety	B2.2 Lost days due to work injury.	123
B2 Health and Safety	B2.3 Description of occupational health and safety measures adopted, how they are implemented and monitored.	104
B3 Development and Training	General Disclosure Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. <i>Note: Training refers to vocational training. It may include internal and external courses paid by the employer.</i>	102-104, 112-113, 116-119
B3 Development and Training	B3.1 The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	123
B3 Development and Training	B3.2 The average training hours completed per employee by gender and employee category.	123
B4 Labour Standards	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	102
B4 Labour Standards	B4.1 Description of measures to review employment practices to avoid child and forced labour.	102
B4 Labour Standards	B4.2 Description of steps taken to eliminate such practices when discovered.	102
B5 Supply Chain Management	General Disclosure Policies on managing environmental and social risks of the supply chains.	109-110
B5 Supply Chain Management	B5.2 Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	109-110

No.	Description of Indicators	Page
B6 Product Responsibility	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	97-101
B6 Product Responsibility	B6.1 Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Not applicable <sup>2</sup>
B6 Product Responsibility	B6.2 Number of products and service-related complaints received and how they are dealt with.	100-101
B6 Product Responsibility	B6.3 Description of practices relating to observing and protecting intellectual property rights.	93-94
B6 Product Responsibility	B6.4 Description of quality assurance process and recall procedures.	Not applicable <sup>2</sup>
B6 Product Responsibility	B6.5 Description of consumer data protection and privacy policies, how they are implemented and monitored.	100-101
B7 Anti-corruption	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	93-94
B7 Anti-corruption	B7.2 Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	93-94
B8 Community Investment	General Disclosure Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	110-111
B8 Community Investment	B8.1 Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	110-111
B8 Community Investment	B8.2 Resources contributed (e.g. money or time) to the focus area.	124

## Notes:

1. The indicator of "packaging materials used for the finished products" is not relevant to the business practice of the Company. Through the identification of material issues, the Company mainly reported the recycling and reusing of the resources such as storage batteries, cables, terminals that are mainly used in operations and services. For more details, please refer to "VII. Practicing green development" of Corporate Social Responsibility Report.
2. The indicator of "recalling products" is not relevant to the practice of the Company. Through the identification of material issues, the Company mainly reported on maintaining network information security, assuring emergency communications and protecting the rights of customers in accordance with laws. For more details, please refer to "IV. Providing high quality network assurance" and "V. Providing heartfelt services to customers" of Corporate Social Responsibility Report.