

ABOUT THE REPORT

- **REPORTING SCOPE**

The Report is a yearly report which covers the policies, measures and performance on the ESG-related issues of the Company and its subsidiaries (branches) for the period from 1 January to 31 December 2023 (the reporting period).

- **REPORTING PRINCIPLES**

The Report proactively complies with the reporting principles of "materiality", "quantitative", "balance" and "consistency" of ESG information disclosure. Based on the materiality principle, the Board of the Company determined the importance of ESG issues, and this Report disclosed our communications with stakeholders, the identification process of the material issues and the materiality matrix. Based on the quantitative principle, the Company strove to quantify its ESG performance indicators as much as possible. The statistical standards, methodology, assumptions and calculation tools, as well as the sources of conversion factors for quantifying the key performance indicators were all disclosed in this Report. Based on the balance principle, this Report strove to provide an unbiased picture of the Company's ESG performance during the reporting period and avoided selection, omissions or presentation formats that may inappropriately influence the decision or judgement of the readers. Based on the consistency principle, the Company kept the statistical methods used for the data disclosed in this Report consistent, and if there was any inconsistency, explanations were made.

- **CONTENT DESCRIPTION**

The Report responds to the main concerns of the Company's stakeholders to the largest extent. The data and cases herein are mainly collected from internal sources while some of the cases refer to public media reports. Unless otherwise stated, all amounts herein are in RMB.

- **REFERENCE STANDARDS**

The Report has been prepared in accordance with the *Environmental, Social and Governance Reporting Guide* as set out in Appendix C2 to the Listing Rules of the Hong Kong Stock Exchange and the *Guidelines No. 1 for the Application of Self-Regulatory Rules for Listed Companies – Standardised Operation* issued by the Shanghai Stock Exchange, as well as with reference to the *2030 Agenda for Sustainable Development* of the United Nations, the *Sustainability Reporting Standards* of the Global Reporting Initiative (GRI) and the *Reporting Guidelines for Chinese Corporate Social Responsibility (CASS-ESG 5.0)* issued by the Chinese Academy of Social Sciences.

- **RELIABILITY ASSURANCE**

The Report, the information in which is accurate, strives to give an objective and comprehensive picture of the economic, social and environmental performance of the Company's operation. PricewaterhouseCoopers Zhong Tian LLP has been engaged to provide assurance services and issued an independent assurance report.

- **WAYS OF REPORTING**

The Report is published in simplified Chinese, traditional Chinese and English, which is available for downloading at the website (<https://www.chinatelecom-h.com>) of China Telecom Corporation Limited.

- **READERS FEEDBACK**

If you have any suggestion or advice about the Report, please feel free to contact us through:

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