CONTENTS

CHAIRMAN'S	2
STATEMENT	
ABOUT CHINA TELECOM	5
Company Profile	5
Company Strategy	5
Executive Directors and	6
Management of the	
Company	
THE STATEMENT OF	7
THE BOARD OF	
DIRECTORS	
ESG GOVERNANCE	8
Governance System	8
Responsibility Performance	9
Framework	
Communications with	10
Stakeholders	
Analysis of Material Issues	13
TABLE OF THE	92
INDICATORS	
INDEPENDENT	100
PRACTITIONER'S	
ASSURANCE REPORT	
INDEX	104
ABOUT THE REPORT	111

DIGITAL EMPOWERMENT	15
Consolidating Digital Foundation	16
Empowering Digital Transformation	18
Providing Heartfelt Services to Customers	29
GREEN DEVELOPMENT	34
Practicing "Dual Carbon" Strategy	36
Promoting Low-carbon Operation	40
Empowering Green Development	46
SECURITY DEVELOPMENT	50
Maintaining Network and Information Security	52
Providing Security Services	53
Assuring Emergency Communications	54
Strengthening Production Safety	56
INCLUSIVE DEVELOPMENT	59
Co-creating a Home for Employees	60
Co-building an Industrial Ecology	68
Co-sharing Development Achievements	73
Co-writing the Overseas Chapter	79
MODERN GOVERNANCE	83
Refining Corporate Governance	84
Comprehensively Deepening Reform	85
Risk Prevention in Compliance with Laws and Regulations	86