

CONTENTS

2	Important Notice
3	Section I Definitions
8	Section II Company Profile
13	Section III Management's Discussion and Analysis (Report of the Directors)
68	Recognition and Awards
70	Section IV Corporate Governance Report
78	Biographical Details of Current Directors, Senior Management and Supervisors
127	Section V Environmental and Social Responsibilities
130	Section VI Significant Events
165	Section VII Changes in Shares and Information on Shareholders
174	Section VIII Relevant Information on Bonds
179	Section IX Financial Reports
179	Independent Auditor's Report
185	Consolidated Statement of Financial Position
187	Consolidated Statement of Comprehensive Income
189	Consolidated Statement of Changes in Equity
190	Consolidated Statement of Cash Flows
193	Notes to the Consolidated Financial Statements
288	Financial Summary
291	Shareholder Information Corporate Culture

